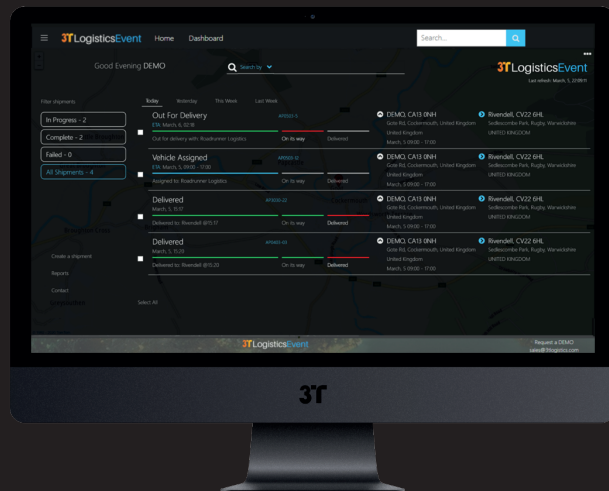


INFORM App

Real-time order tracking

3T's INFORM application provides integrated tracking information to make decisions and improve customer experience.



Overview of the INFORM App



3T's INFORM App provides you and your customers with live tracking and visibility across all of your transport partners. This can either be through direct integration into carriers or through our INCAB solution.

Example Customer Problems

"Our customer service and transport teams spend a lot of their time chasing updates on deliveries for our customers. This also means they have to log into several different carriers tracking systems".

"Sometimes, it's our customers who notify of us of their delivery being late or not arriving when expected. This damages our relationship with them and costs us time and money to correct".

"Some of our carriers don't provide any tracking information at all".

Digital Transport System Solutions

3T's INFORM App ensures your customer service and transport teams can see the status of all your transport movements across all your carriers in one dashboard.

3T's INFORM App will alert you and your customers to any changes in ETA or status. This ensures that you are both informed of any changes or delays.

3T's INFORM App works directly with our INCAB app. This means you can provide your carriers with the ability to give you live tracking and instant EPOD's.

Some of our clients include:



Have any questions about INFORM?

Request a demonstration (using the link on the right)

Alternatively call us on:
+44 (0) 116 2824 111

INFORM Features

- Tracking visibility in one place across all your carriers and modes.
- Notification settings – Set up alerts via dashboard, email or SMS.
- Issue logging.
- EPOD and POD retrieval – See all carriers EPOD and POD updates in one place.

INFORM Benefits

- All tracking from all carriers in one place with status update alerts.
- Work with any carrier regardless of their technology.
- Enables customer service teams to focus on higher value tasks.

Request a demonstration